



[addresseeName]
[addressLine2]
[addressLine1]
[city], [state] [zipCode]-[zipCodeExt]

[dateOfLetter]

Dear [addresseeName]:

You must choose a program and enroll!

You must enroll (become a member) in one of these two programs:

- The Medicaid Managed Long Term Services and Supports program, **or**
- The Medicare-Medicaid Alignment program

Please read everything that came with this letter to choose the best program for you.

The Medicaid Managed Long Term Services and Supports program

This is a new healthcare program for adults who:

- Live in a long term care facility (nursing home) or receive waiver services, **and**
- Have both Medicare and Medicaid.

To enroll, you must choose a health plan. Your health plan is the group of doctors, hospitals and other providers who work together to give you the healthcare you need.

Your new health plan will cover all the long term care or waiver services you get now. The plan you choose will cover the waiver services you get at home, such as personal assistant, homemaker, adult day care or a home emergency response system. All health plans have care coordination to manage your health care and long term services and supports. You will keep getting all of your Medicare benefits the way you do now. You will stay in the Medicare prescription drug plan you are in now.

The health plans you can choose from are:

- [planName]
- [planName]

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Questions? Visit **www.EnrollHFS.Illinois.gov** or call **1-877-912-8880** (TTY: 1-866-565-8576). The call is free! You can get this information in other languages or formats, such as large print or audio. Tenemos información en español. ¡Servicio de intérpretes gratis! Llame al 1-877-912-8880.

- [planName]
- [planName]
- [planName]
- [planName]

For help choosing, read *Tips to Help You Choose* and *Your Health Plan Choices* that came with this letter.

If you do not choose a health plan by [respondByDate], we will choose a plan for you.

It is better if you choose your health plan, because you know your healthcare needs best.

To choose a health plan

Call us at **1-877-912-8880** (TTY 1-866-565-8576). Call Monday to Friday, 8 a.m. to 7 p.m. The call is free! After you enroll, your health plan will send you a Welcome Packet and ID card in the mail.

If you want to change your health plan after you enroll

You can change your Medicaid Managed Long Term Services and Supports health plan anytime in the first 90 days. After that, you cannot change this health plan for one year. Once each year, you can change this health plan during the time called "Open Enrollment."

You can choose to join the Medicare-Medicaid Alignment program at any time. You do not need to wait for Open Enrollment to join. You can read more about this program below.

The Medicare-Medicaid Alignment program

You can choose the Medicare-Medicaid Alignment program instead of the Medicaid Managed Long Term Services and Supports program.

The Medicare-Medicaid Alignment program brings together all of your Medicare, Medicaid and prescription drug benefits into one health plan. Most health plans also offer extra benefits such as more dental care and lower prescription co-pays. All health plans have care coordination to manage all of your health care and long term services and supports.

You can enroll in the Medicare-Medicaid Alignment program at any time. To enroll in this program, call us at **1-877-912-8880** (TTY 1-866-565-8576). Call Monday to Friday, 8 a.m. to 7 p.m. The call is free!

Thank you,

Illinois Client Enrollment Services

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